New CHHA-NL Mission, Vision & Core Values Statements

New Mission Statement

CHHA-NL is committed to empowering and supporting the hard of hearing community by providing services, education, advocacy and promoting hearing health.

New Vision Statement

An inclusive province for the hard of hearing community to fully participate.

New Core Values Statement

Inclusivity: We create a welcoming space where everyone feels valued.

Empowerment: We encourage self-advocacy and independence through a personcentered approach.

Continuous Improvement: We are committed to evaluating and enhancing our programs, services, and processes.

Respect: We treat everyone with dignity and support informed choices.

Accessibility: We strive to remove barriers and ensure equitable access to resources.

Collaboration: We work with individuals, communities and the public, private and nonprofit sectors to achieve common goals

Accountability: We strive for excellence in everything we do and act with transparency, integrity and responsibility.

Resource Stewardship: We are dedicated to responsibly managing and maximizing the resources entrusted to us